Tech Support Notes

Wyse P-Class – Upgrading the Firmware

This document will walk you through the process of upgrading the firmware on a Wyse P-Class Zero Client.

Knowledge Base Article # 19055

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Summary

This document will guide you through the process of upgrading the firmware

Audience

Customers, 1st Level Support, and Systems Engineering Group

Affected Products

All Wyse P-Class Zero Client

Requirements/Issues

A PC, laptop or a server on the same network as the P-Class Zero Client. The firmware file from Wyse Customer Support

Procedures/Solution

1. Turn on the P-Class Zero Client and let it boot

2. Go to the configuration menu and find the IP address of the P-Class Zero Client

3. From the PC, launch your internet browser (Internet Explorer or Firefox recommended) and install the certificate included in the firmware ZIP file (see the README.txt file in the firmware archive)

4. Type the IP address of the P-Class Zero Client - this will open a configuration screen "Login – Administrator"
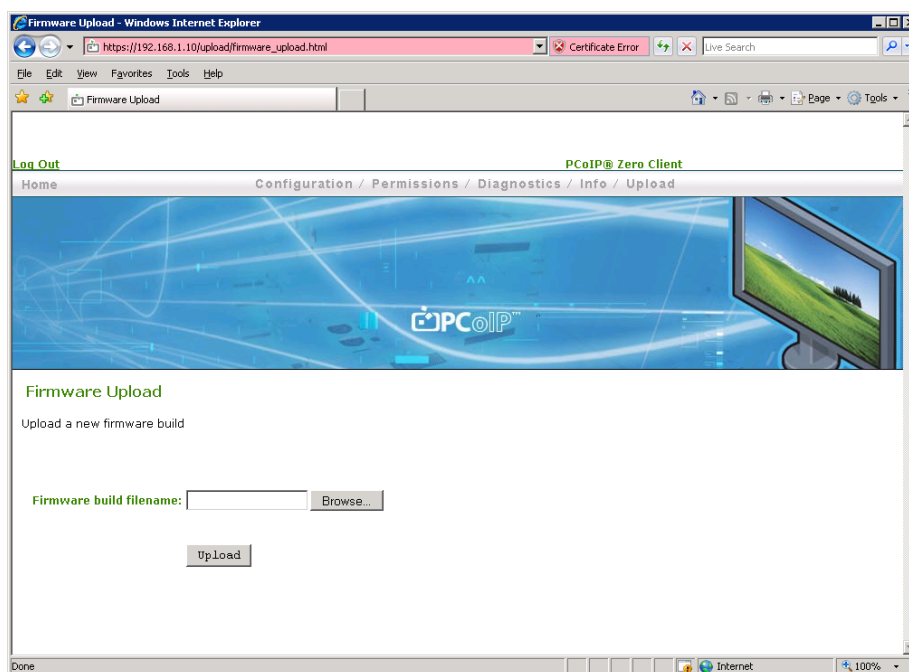

Figure 1 - Login as Administrator

5. Go to the "uploads" screen and browse to the *.all firmware file –

Figure 2 – Uploading the Firmware File

6. Hit upload and it will re-flash the P-Class Zero Client

Figure 3 - Upload Firmware to P-Class Zero Client

7. Reboot the terminal once the upload is complete. This completes the upgrade.

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